



Metcash Limited

ABN 32 112 073 480
50 Waterloo Road
Macquarie Park
NSW 2113 Australia

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Media Release

Metcash contingency plans ensure NSW products keep moving

The Metcash Distribution Centre at Huntingwood in Sydney suffered significant damage as a result of a torrential hail storm on Saturday afternoon. Ian Morrice, Group CEO of Metcash, said that teams of Metcash staff had worked hard over the weekend to put arrangements in place to minimise the impact to Metcash supplied retailers and their customers.

“We were all surprised by the force of the sudden hail storm on Saturday night, unfortunately our Distribution Centre at Huntingwood has sustained significant damage. I am very pleased that no staff were injured”, Mr Morrice said.

A full assessment of the Huntingwood site is underway. Damage is sufficiently serious that the ability to service orders of dry grocery and liquor in the short term has been impacted. As a result Metcash has activated its business continuity plans. The Perishable and Fresh Warehouse experienced minimal damage and will continue to operate as usual.

“We have alerted our retail customers to the issue and explained that whilst the continuity processes are implemented, there may be delays in delivering product. Our business continuity plans include the use of alternate Distribution Centres within our network”, he said.

Mr Morrice said the Metcash team was working to get deliveries back to normal as soon as possible.

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For further information:

Stephen Woodhill
Group General Manager Corporate Affairs
0413 318 455