

What do I need to do to be live with eData?

To be live with eData, please refer to the following steps:

eData On-Boarding Process

<i>Steps</i>	<i>Responsibility</i>	<i>Description</i>
Step 1:	Metcash	Begins engagement process to discuss timelines
Step 2:	Supplier	Choose the preferred GDSN certified data pool and notify Metcash
Step 3:	Supplier	Loads supplier products onto the preferred GDSN certified data pool
Step 4:	GDSN Data Pool	Validates and publishes data in order to make supplier's catalogue ready for synchronisation with Metcash
Step 5:	Supplier & GDSN Data Pool	Advises Metcash of supplier's ready status
Step 6:	Metcash	Performs "Product Match"
Step 7:	Metcash	Performs "Attribute Match" on Metcash ERP system
Step 8:	Metcash	Advise supplier of discrepancies of product attributes if any - Repeat Steps 3 to 7 if discrepancies exist
Step 9:	Supplier & Metcash	Sign off and agree on Go-Live date
Step 10:	Supplier & Metcash	Communicate to relevant stakeholders on Go-Live date
Step 11:	Supplier & Metcash	Go-Live

What is a GDSN-Certified Data Pool?

The Global Data Synchronisation Network (GDSN) allows trading partners to share product information with their business partners. A GDSN-Certified Data Pool provides trading partners with a portal to load their product information to be shared electronically.

Do I have to choose a GDSN-Certified Data Pool?

Yes – it is a requirement to be aligned with a GDSN-Certified Data Pool to take part in the eData project. Metcash is committed to working towards a paperless supply chain and minimising dependencies on Universal Buying Forms (UBFs).

Which GDSN-Certified Data Pool should I use?

It is important to note that the use of any GDSN-Certified Data Pool will equally allow suppliers to meet Metcash's eData requirements for both the Core and Additional data attributes.

For a list of GDSN-Certified Data Pools that meet Metcash requirements, please feel free to visit the link below:

<http://www.gs1.org/gdsn/certified-data-pools>

Does Metcash require me to upload my entire product range (including those products I supply to other retailers) onto my preferred GDSN-Certified Data Pool?

Metcash only require those products supplied to Metcash to be loaded and maintained onto your chosen GDSN-Certified Data Pool. If you choose to load your entire product range (including products you supply to other retailers) onto the data pool, please contact your data pool provider and they will assist you.

How long do I have to load my data onto my preferred data pool?

Metcash will contact you to discuss details and timelines.

Alternatively, please feel free to direct any questions to Metcash.eData@metcash.com

Does implementing eData mean that I no longer need to maintain communication with the buyer?

No – implementing eData does not replace communication between you and the buyer.

Only paper UBFs are being replaced – interaction between the supplier and the business does not change.

Will implementing eData change the lead times for new lines, price changes, product details changes, pack size changes, deletions, etc?

No – implementing eData will not change the lead time for new lines, price changes, product detail changes, pack size changes and deletions.

The lead times remain unchanged at 4 weeks.

What if Metcash still haven't received my data even after I've loaded it on my GDSN-Certified Data Pool? Can I submit a paper UBF instead?

No – UBFs will not be accepted. If you come across issues with data not being sent/received properly, this must be communicated to Metcash at Metcash.eData@metcash.com and we will investigate the issue internally.

While Metcash understand the initial frustrations with moving to an electronic protocol, your cooperation is appreciated in helping us move to a paperless supply chain.

What if I do send a paper UBF after committing to eData? What will happen to the UBF?

If a paper UBF is processed, data between Metcash and your preferred GDSN-Certified Data Pool provider will not match.

The flow-on effects of this are significant, and to rectify this is a lengthy and costly exercise for all parties involved.

It is important to commit to the eData processes and remember our goal of trying to achieve a paperless environment.

How does my data get from my preferred GDSN-Certified Data Pool provider to Metcash?

Once you've loaded your data onto your preferred GDSN-Certified Data Pool provider, a file (complete or updated) is sent to Metcash's ERP system.

What are the steps Metcash are taking to ensure data integrity is maintained?

Metcash have invested in upgrading our ERP system and processes for the very purpose of maintaining data integrity.

We have designed our ERP system to allow data to flow directly from your chosen GDSN-Certified Data Pool provider right through to our backend systems.

Can other retailers see the data that I load for Metcash?

No – if you have chosen only Metcash to be able to view your data, other retailers will not have visibility of this.

Are all Metcash business pillars participating in the eData initiatives?

The focus is on the Metcash Food & Grocery (formerly IGA and Campbells) and ALM divisions.

Who can I contact for support with GDSN-Certified Data Pool providers?

For issues directly relating to loading and publishing product data, you can contact your preferred GDSN-Certified Data Pool provider.

Who can I contact for support with the eData initiatives? (eTrade and/or eData)?

For any issues related to eData, please direct these to Metcash.eData@metcash.com.