



CHAIN OF RESPONSIBILITY - POLICY STATEMENT

Metcash Limited which includes business units of MF&G Distribution, MF&G Fresh Campbells, Australian Liquor Marketers, Mitre 10 and ABG are committed to the wholesaling, distribution and retailing of food and other general products in the safest way possible for our loaders, receivers, contracted transporters, drivers, and the general public to ensure safety for all within the supply chain.

To achieve this objective, Metcash Limited and the above business units undertake to comply with all Chain of Responsibilities legislation and regulations.

All staff directly handling freight at warehouses and retail stores and/or those coordinating drivers, vehicles and “goods ordering” shall be educated to enable them to understand, participate in and maintain the Metcash Chain of Responsibility system effectively.

Metcash Trading Limited is also committed to the establishment; implementation and continuous improvement of the HACCP based risk assessments for Chain of Responsibility, the Training and the Management of COR.

This system will ensure the health, safety and welfare of drivers, employees, customers and the general public

Adopting and enforcing the Retail Industry COR Code of Practice

Compliance with all Federal and State Worksafe and OH&S regulations, State Compliance and Enforcement Bills (C&E Legislations) and State ‘Transport Act’ legislation and standards.

Ongoing management and improvement of Metcash’s Chain of Responsibility Guidelines throughout the Company and the supply chain using a consistent approach to transport safety;

In implementing this policy, Metcash Limited will:

Continue a consultative approach with vendors, vehicle owners, transport business operators, independent retailer customers, warehouse staff, retailing employees, internal transport coordinators, external agencies and or other groups.

Apply the principles of HACCP based Transport Safety Assessments through systematic hazard identification, assessment and control activities into all retail and warehouse processes.

Provide appropriate cost effective, efficient COR training, supervision and advice via Induction, COR Awareness training, regional / local courses via face to face training or other methods

Provide resources to meet this commitment to ensure the business achieves the objectives.

The implementation of this policy is a management responsibility. The achievement of a safe transport and warehouse traffic management environment is also a collective responsibility of everyone entering a Metcash Limited site and the commitment of all employees to this COR Policy to ensure the safety of the general public, drivers, employees and retailing customers.